



**ENTRUST**

# Entrust Adaptive Issuance™ Visitor Management as a Service

## HOST FEATURES/CAPABILITIES

### Account management

- Manage all locations through one account
- Access provision for administrators
- Global and local user rights
- Run summary reports of visits
- Bulk upload groups of visitors
- Online support/knowledge base
- Global active directory integration

### Workflow

- Pre-registration invites with custom details
- 12 visitor types with custom workflows
- Synchronization across multiple locations
- Easily switch between locations
- Create list of expected visitors
- Sort, filter, and export visitor details
- Announcement notification
- Personalized profiles

## Customized kiosks

- Add custom text, logo, and/or image
- Multiple languages
- Branded welcome
- Unlimited visitors
- Configurable for multiple locations

## Dashboard

- Real-time activity tracking
- Host notifications – text and email
- Security alerts for unwanted visitors
- Specific alerts for VIP arrivals
- Schedule recurring visitors
- Custom user interface
- Global watch lists
- Grouped reporting

## VISITOR FEATURES/CAPABILITIES

### Visitor check-in

- Pre-registration email with visit details
- QR code for check-in and check-out
- Pre-registered or walk-in visitors
- Check-in under five seconds
- Welcoming experience
- Good first impression
- Recurring visitors
- Group sign-in



# Adaptive Issuance™ Visitor Management as a Service

## iPad kiosk

- ID scanning
- QR code scanning
- NDA signing
- Digital signature
- Multiple languages
- Custom questions
- Custom branding
- Manual or automatic check-out

## ID badges

- Instant badge printing
- Print with custom information and/or logo
- Visitor photo printed on badge
- Use for visitor check-out
- Create badge expiration dates/times
- Preprint badges for individuals or groups
- Print various badges based on visit type

## SOFTWARE

### Cloud-based (SaaS)

- Data stored in private environment
- No proprietary on-prem hardware
- Easy setup and deployment
- 99.9% IT uptime
- Automatic updates

## Integrations

- API
- LDAP
- SAML 2.0
- Azure AD
- Outlook plug-in
- Active Directory
- Cisco ISE
- Visual compliance

## Privacy

- Visitor details are kept private
- Visitors can decline data collection
- Secure data infrastructure
- Manage employee access and roles

## Security

- Private dedicated environment
- Data encryption at rest (AES-256 bit)
- Data encryption in transit (TLS 1.2)
- Data breach security alerts
- Third-party penetration tests
- DoS protection
- Data policy
- SOC 2



# Adaptive Issuance™ Visitor Management as a Service

## SYSTEM REQUIREMENTS

### Browser

Google Chrome browser strongly recommended

### Kiosks

9.7" iPads capable of running the latest supported version of iOS as well as the iPad 10.2" - 7th generation

### Printers

- Brother QL-710W
- Brother QL-720NW
- Brother QL-820NWB

### Badge Label Stock

- DK-2205 (62mm) Continuous Roll
- DK-1234 (60mm x 86mm) Roll
- DK-1202 (62mm x 100mm) Roll

Make sure you are not using a sample roll of label paper. DK-2205S or any paper type that ends with "S" (for sample) will not output.

## Language Support

The Web UI is currently available only in English. However, the kiosk application currently supports English, German, Portuguese & Spanish. Support for Mandarin, Japanese, Korean Hindi, French, Italian, Swedish, Finnish and Czech in the kiosk application will be available shortly

## Automatic Data Extraction

The kiosk application supports multiple ways to extract data from a driver license or a national ID. The application can automatically parse data from national IDs and Drivers Licenses issued several national and state governments. The BlinkID (Combined) Recognizer also scans the Machine Readable Zone (MRZ) on standard (ISO/IEC 7501 compliant) Machine Readable Travel Documents (MRTD)

