



**ENTRUST**

# Entrust Adaptive Issuance™ Visitor Management as a Service **Data and Information Security**

## **HIGHLIGHTS**

### **Security overview**

Entrust, in partnership with Veristream, our visitor management software (VMS) partner, is committed to safeguarding your data. The confidentiality, integrity, and availability of your data is our highest priority.

## **KEY FEATURES & BENEFITS**

### **Data encryption**

Customer data is secured at all phases in its lifecycle:

- Your data is secure at rest using 256-bit AES encryption
- Your data is secure in transit using TLS 1.2 encryption
- Your data is securely destroyed at the end of its retention period

### **Data centers**

As a VMS customer, you'll benefit from a data center and network architecture built by Veristream to meet the requirements of the most secure organizations. Veristream uses Microsoft Azure hosting for all of its application servers and secure data storage.

Azure data centers are physically protected at all times with:

- Electronic key cards
- Security guards
- Alarm systems
- Video surveillance
- Perimeter controls

Also, all of the data centers used by this VMS solution undergo third-party audits to review their security, availability, integrity, and confidentiality. Microsoft Azure data centers are SOC 1 (SSAE 16) Type II, SOC 2 Type II, and SOC 3 certified.

### **Full-time security**

- Veristream's security operations center (SOC) is staffed 24 hours a day, 365 days a year
- Personnel proactively monitor the security systems and respond to alerts in real time
- All access to Entrust applications is logged and stored

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# Adaptive Issuance™ Visitor Management as a Service: Data Information and Security

## KEY FEATURES & BENEFITS (CONTINUED)

### Data privacy

Veristream has a comprehensive policy to protect customer data.

- It does not sell or release any customer data unless compelled by law
- It supports personnel-only access to customer data when it is critical to resolving a technical issue

### Secure dataflow

Robust architecture puts security first. By leveraging state-of-the-art resources from Microsoft and encryption at all points in the system, this VMS:

- Assures all customer data and services are secure from end to end
- Protects the system from malware, Distributed Denial of Service attacks, and other threats

### Secure access

Access to our visitor management system is managed using role-based authorities. This system:

- Limits users to specified areas of the application and specific locations
- Allows you to manage multiple facilities globally and locally
- Integrates with most single sign-on (SSO) providers using SAML to further control access

### Compliance reporting

For companies with ITAR, C-TPAT, or other reporting requirements, this visitor management software provides easy access and export capability to help meet compliance standards.

